Aman Khatri

Product Designer | AI/ML & Enterprise SaaS

Bengaluru, India • +91 96464 34563 • amankhatr.i@yahoo.com

Portfolio: www.amandesign.work

SUMMARY

Product Designer with 4+ years shaping enterprise AI/ML products, currently architecting the design system and agentic UX patterns behind EdgeVerve's AI Next suite. Known for turning ambiguous, high-stakes workflows into interfaces enterprise teams trust and adopt: a design system now spanning 12 products, an agentic tool that builds software with human-approval safeguards, and the company's first WCAG 2.2 compliance baseline across 386 screens. Proven impact: 12,000+ daily active users and up to 42% faster task completion.

EXPERIENCE

User Experience Designer (Product Designer)

April 2022 - Present

EdgeVerve Systems · Bengaluru, Karnataka

- Architected EVDS, a token-based design system unifying 12 AI Next product surfaces under one multi-theme component library, cutting design-to-development handoff time and UI inconsistencies across teams.
- Led UX for an enterprise AI Copilot serving 12,000+ daily active users: task completion up 42%, user errors down 38%, support tickets down 30%.
- Designed AI Next Solution Studio end to end, an agentic tool spanning a 5-stage flow (Discover, Reimagine, Design, Build, Test) with a multi-agent process view and human-approval gates governing autonomous action.
- Redesigned ML dashboards and automation workflows: data-driven decision-making up 60%, workflow setup time cut from 4 hours to 30 minutes.
- Overhauled a maritime logistics platform for 15,000+ users, cutting RFI turnaround from 3 days to 6 hours and lifting booking conversions 28%.
- Ran 150+ user interviews, 50 usability studies, and 25 field studies, lifting task success 45%.
- Led the company's first WCAG 2.2 A/AA accessibility audit (386 screens, 7 product teams), pairing automated scanning (Lighthouse, axe-core) with manual testing, and trained PMs, developers, and designers on the standard.

Freelance Designer

January 2021 - March 2022

Self-employed · Remote

- Delivered UI/UX design, branding, and interior design projects for independent clients, sustaining a cross-disciplinary design practice through the pandemic.

Junior Art Director / UI-UX Designer

November 2019 - January 2021

WhatTheHell? (IdeasCloud) · New Delhi, India

- Designed 20+ high-converting landing pages, interactive email campaigns, and app interfaces, improving conversion and engagement rates.
- Conducted user research and A/B testing to optimize UX for the Entree App.

Graphic Designer

January 2019 - July 2019

QuadB & Finstreet · Chandigarh, India

- Delivered branding, packaging, website, and social media creatives across 3 companies.

CORE COMPETENCIES

Enterprise SaaS • AI/ML Product Design • Agentic AI UX • Design Systems Architecture • Accessibility Strategy (WCAG 2.2) • Dashboard & Data Visualization • B2B Platforms • Human-Centered Design

SKILLS

UX	User Research, Contextual Inquiry, Stakeholder Interviews, Competitive Analysis, Journey Mapping, Personas, Information Architecture, Interaction Design, Usability Testing, A/B Testing
Product	Product Thinking, Feature Prioritization, KPI-driven Design, Product Discovery, Roadmapping, OKR Alignment, Design QA, DesignOps, Stakeholder Management
UI	Responsive Design, Mobile Design, Visual Design, Component Libraries, Prototyping
Collaboration	Agile, Scrum, Design Workshops, Cross-functional Leadership, Developer Handoff
Tools	Figma, FigJam, Adobe XD, Webflow, UserTesting, NVDA, AXE, Hotjar, Photoshop, Illustrator, After Effects, HTML5/CSS3

EDUCATION

Bachelor's Degree in Journalism & Mass Communication

Chandigarh University · Mohali, Punjab · 2016-2019

LANGUAGES

English (Proficient) • Hindi (Native) • Spanish (Beginner)

AWARDS & RECOGNITION

Stellar Award, Design System Excellence, EdgeVerve Systems, 2024 • Stellar Award, Digital Accessibility Education, EdgeVerve Systems, 2023 • First Prize, Inter-University Theatre Competition, 2018 • State Level Recognition, Chess Championship (Silver Medal)